



Membership FAQ's

Q1. How do I find contact details of my local branch and their events?

A1. To find local branch contacts and details of their events please visit <http://www.nct.org.uk/home> and use the branch finder tab along with your postcode.

Q2. I have just become a member of NCT, how do I gain early entry to my local nearly new sale?

A2. All NCT branches will open their Nearly New Sales at least five minutes early only for NCT members and your branch will do this too.

Q3. I am a member of NCT and need to update my address/contact details?

A3. Please email any updates to supporterrelations@nct.org.uk stating your old address/contact details and membership number and let us know your new details or call the team on 0844 243 7000

Q4. How can I request a new membership card?

A4. To receive a new membership card please email supporterrelations@nct.org.uk or call the supporter relations team on 0844 243 7000

Q5. I am a current member of NCT but am moving, how do I transfer my membership to another branch?

A5. Please email us at supporterrelations@nct.org.uk stating your old address, new address and your membership number or call the team on 0844 243 7000

Q6. How do I renew my membership?

A6. To renew online please visit <http://www2.nct.org.uk/public/extra/signup?stage=99> to renew over the phone please call 0844 243 7000 to renew via direct debit please visit <http://www.nct.org.uk/support-us/join> and print the renewal form at the bottom of the page.

Q7. Can my partner be a member of NCT too?

A7. Yes, the membership donation is for joint membership, so why not sign up your partner too. The joint member has to be living at the same address.

Q8. How can I sign up to receive e-newsletters from NCT?

A8. As a member of NCT you will automatically receive NCT e-newsletters 8 times a year so long as we have an up to date email address for you.

Q9. What is Stepping Stones and how do I sign up for it?

A9. Sign up today to Stepping Stones, the NCT's latest free information service for parents. Covering pregnancy, your baby's development and life as a parent, Stepping Stones will take you from your third month of pregnancy to your baby's second birthday. We make sure that you get information at the right time for you by basing our distribution on your baby's due date or birthday. So sign up here <http://www.nct.org.uk/care/stepping-stones>

Q10. How does NCT protect my data?

A.10 NCT takes protection of data extremely seriously. Please review our Data Protection Policy here <http://www.nct.org.uk/privacy>