

Chelmsford & District Nearly New Sale FAQs for Buyers



We currently hold Spring and Autumn Nearly New Sales in Chelmsford. The sales are a great way for parents to either buy baby and child related items, or sell them with a percentage of the sold price going to the NCT charity.

Q: What can I buy at the sale?

A: Anything and everything you might need from pregnancy to young teen age at bargain prices. Exact details obviously depend on what the sellers want to sell at each sale, however, it normally includes:

- Maternity equipment
- Baby and young children's clothing and shoes – from newborn to 16 years
- Baby equipment such as bedding, pottys, baths, reusable nappies and much more
- Larger items such as prams, cots, Moses baskets, travel cots, stairgates and highchairs
- Toys, bikes, baby gyms & activity centres, books, DVDs, DS Games*, dressing up clothes, outdoor play equipment. For a full list of what we sell and don't sell, please see our "What's for Sale Guide" at <http://www.nct.org.uk/branches/chelmsford/nearly-new-sale>

Q: I am not a member of NCT. Can I still come to buy?

A: Yes, our sales are open to NCT members and the general public, although NCT members get priority access to the sale.

Q: What time do doors open?

A: Doors open at 12.30pm if you are a member of the NCT (and have a valid NCT Membership card per person entering) and 1.00pm for non-members. There are two queues which will be signposted. Last entry is 2.30pm.

Q: How much does it cost to enter?

A: £2 per person, in aid of NCT Charity

Q: Can I bring children/babies into the sale?

A: Yes, babies and children are free. Due to health and safety pushchairs/prams are not encouraged to be brought inside the sale. Please note though that the sale does get very busy and you may find it easier to shop without your children. Please do supervise your children at all time during the sale to avoid any accidents.

Q: Do you sell DS Games*?

A: We do sell DS Games. Please note however that when you buy a DS Game, the box will be empty. Once you have purchased it at the tills, you will need to go to the designated collection point to obtain the DS card itself.

Q: What happens if the good(s) I purchase is fault?

A: We hope that the item you purchase is in working condition, but if there are any problems, please do contact us within a week of the sale at nns.chelmsford@nct.org.uk. Please provide the Seller ID number, which will be on the label still attached to your item, along with a brief description of the problem with the item. We will then contact the seller on your behalf and try to rectify the problem for you.

Q: Are there refreshments at the sale?

A: Yes, we have a Café serving hot and cold drinks and a range of biscuits and home-made cakes.