

Chelmsford & District Nearly New Sale FAQs for Sellers



We hold Nearly New Sales at least twice a year. The items we sell are of good quality, preloved condition, sold at a fraction of the original selling price.

Q: Do I have to be a NCT Member to sell items at the sale?

A: No - anyone can sell items at our sales. However, demand is high and places are given on a first come, first served basis, with priority to those who can help us on the day.

Q: How do I register to sell at the event?

A: Registration to sell at our sale is through our on-line booking system. The link for the booking system is sent to you via email. Therefore, to register as a potential seller, please email us at nns.chelmsford@nct.org.uk. Once the link is active for the forthcoming sale, we will send this through to you via email.

Q: Do I just turn up with my goods on the day?

A: No - our sales are extremely popular and we only have a limited number of sellers at each sale. Sellers MUST register before the event.

Q: What are the timings for the day?

A: You will need to drop off your items for selling between 8.30am and 9.30am on the day of the sale. Collection of unsold items is from 5.00pm onwards.

Q: How many people visit your sales?

A: We regularly get 300-400 buyers at our sales.

Q: Is it a Table Top Sale?

A: No. You will receive a Seller Number unique to you, along with tickets which need to be attached to your items with your seller number and price. The advantage of this is that you don't get bartered down on the day (like with a table top sale) and all clothes are together in one hall and all toys/equipment are together in another one, making it easier for buyers to find things.

Q: What charges are there to sell?

A: The cost to register is £15*. This is a £5 non refundable registration fee and a £10* refundable deposit. For all those sellers who turn up to sell, the £10 will be refunded back to you. Unfortunately, due to a large number of no shows on the day, over 10% of registered sellers, we have had to levy this deposit. The £5 registration fee no longer covers our directly costs, therefore we rely on the revenue from the sale to cover these. Therefore, for sellers who fail to turn up on the day or cancel within a week of the sale, the £10 refundable deposit will be retained to help cover the direct costs associated with facilitating your booking. NCT takes 25% commission from all items sold. The money raised goes towards supporting NCT at a local and national level.

Q: When will my labels be sent to me prior to the sale?

A: We will send your labels to you 3 – 4 weeks before the sale takes place. For further information on how many labels etc you will receive, please see our "Sellers Terms and Conditions" at <http://www.nct.org.uk/branches/chelmsford/nearly-new-sale>

Q: How do I receive the money for the items I have sold?

A: When you register as a seller, you will be asked to provide your bank details and then we will arrange to pay you by BACs 2 – 4 weeks after the sale. NB: All information is held securely on the site - bank information is not viewable by branch volunteers.

Q: Will my sold labels be sent back to me?

A: We will no longer be sending back the labels to you from your sold items. If you wish to receive these back, please provide at the Registration Desk on the day of the sale, a large stamped addressed envelope, with a **large value** stamp on it. We will then arrange for your labels to be sent back to you 2 – 3 weeks after the sale.

Q: I don't have anything to sell, but would like to volunteer. Is that possible?

A: Yes, we'd love to have you help out! If you volunteer all day then you can have access to the sale before the public. Please contact nnsHelpers.chelmsford@nct.org.uk for more information on volunteering at our sales.

Q: What can I sell? Are there items that can't be sold?

A: We accept most items, apart from maternity clothes, electrical goods, prams that can't be collapsed (due to limited space at the sale) and car seats. A full list can be found on our "NCT Terms and Conditions for Sellers", which is available on our website at www.nct.org.uk/branches/chelmsford/nearly-new-sale

Q: What should I bring my items in on the day of the sale?

A: We suggest that you bring your items in cardboard boxes, as we can't guarantee that we will be able to return your own boxes/bags to you at the end of the sale. Supermarket fruit and Vegetable boxes are the ideal size of boxes to use, to bring your items to the sale in.

Q: How can I sell larger items that I can't get to the sale?

A: If you have a large item that you don't wish to bring to the sale, ie outdoor play equipment, dolls houses, bikes, cots, travel systems etc, we have a display board which you can advertise these items on. We suggest that this is in A5 format, with a photo of the item, a clear descriptions of what you are selling, rough location of where the item needs to be collected from, price and who to contact. There is a £1 charge per A5 flyer. Please bring this with you on the day and hand in to the Reception Desk.

Q: I haven't got a clue where to start re: Pricing. Can you help?

A: Guidance on pricing can be found in the "NCT Sellers Terms and Conditions" document, which you can find at: <http://www.nct.org.uk/branches/chelmsford/nearly-new-sale>

Q: How do I get in touch?

A: Please email with any queries or questions you may have at nns.chelmsford@nct.org.uk.

Q: Is there refreshments at the sale?

A: Yes, we have a Café serving hot and cold drinks and a range of biscuits and home made cakes. Home made cakes go down very well, therefore if you are able to make a cake or some biscuits, we would be extremely grateful. Please leave these at the Café on the day morning of the sale, when you drop off your items.