

Chelmsford & District Nearly New Sale Terms and Conditions



Sale Registration Information

- You must register in advance **AND PAY AN ADMINISTRATION FEE OF £15***. Registration is via our on-line registration system and the link to register and pay will be sent to you via email. **Please note that the £15 includes a £5 non refundable registration fee and £10 refundable deposit. For all those who turn up to sell, the £10 will be refunded to you. For those who fail to turn up on the day or cancel within a week of the sale, then we will retain the £15 to help cover our direct costs associated with facilitating your registration.*
- There are 130 places available, which will be based on a first come first served basis, but the link will be sent to previous sellers and volunteers, prior to being open to the general public. Therefore, please ensure you register as soon as the link is sent to you.
- Once you have confirmed your place, you will receive full confirmation by email. Your labels will be sent out to you 3 – 4 weeks prior to the sale taking place.
- Please note that the registration is **non refundable**. If you are unable to sell at the event, then please do let us know in advance by contacting nns.chelmsford@nct.org.uk, so that we know not to expect you on the day. If you fail to advise us in advance, then you will be removed from our future sellers mailing list.

Selling at the Event

- You will receive 75% of the sale price and the NCT 25%, which is retained as a donation to the charity, to continue its work within the local area offering support and friendship to parents.
- We run two sales in this area: Spring and Autumn. Only clothes for the coming season can be sold at each of the sales. ie Summer clothes at the Spring sale and winter clothes at the Autumn sale. Wellies, Doodles and swimwear are acceptable all year, including school uniform shorts. For a list of what we do and do not sell, please see the last page of this document.
- **Minimum selling price for an item is 50p, and then multiples of 10p** – but please consider using only multiples of 50p as it makes counting much easier.
- The sale is staffed by volunteers and although we make every effort to prevent theft, in the event of goods disappearing with no record of them being sold **we are unable to offer any compensation**.
- Goods are left at your own risk and we cannot accept any responsibility for any damages.
- Incomplete, damaged, soiled, or wrongly labelled goods **will be rejected AND THOSE SUBMITTING SUB-STANDARD GOODS MAY BE BANNED FROM FUTURE SALES**.
- Please check zips, buttons, belts and ensure puzzles and games are complete (**a photo taped to the box gives buyers confidence**). Spot checks will be carried out!
- All labels for clothes must be attached with safety pins and all toy labels attached with masking tape only. Please do not use sellotape, as this is not easy to take off and may result in damage to the box or label.

Timings on the Day

- Goods must be dropped off on the day of the sale between **8.30am and 9.00am. NO EARLIER PLEASE**. Sort clothes into clearly marked age groups, eg 0-6 months, 1-2, 2-3, in **separate boxes** please.
- You **must** collect your unsold goods after the sale. Collection is from 4.15 – 4.45pm. Uncollected goods will be disposed of and sellers failing to collect may, at the discretion of the committee, be banned from future sales. A levy of £10 will also be deducted from your sold revenue, if you fail to collect your items on the day.
- Please check your boxes when you come to collect your goods and return any wrongly packed items. When you receive your sold labels, please check if you have any items unaccounted for. If you have anything missing or extra items, please email nns.chelmsford@nct.org.uk with any queries. Unclaimed lost property will be disposed of after 14 days.

After the Event

- You will receive the payment for your sold items within 2 – 4 weeks of the sale finishing, which will be sent directly to your bank account. This will then allow a week for any queries regarding items you may have sold or not had returned before we finalise the amount owing to you. (BACs are only processed once a week on a Friday, via our main central Charity Head Office.)
- You will NOT receive back the labels for any of the items that you have sold. If you do wish to receive these back, then please supply a large stamped addressed envelope, with a **LARGE** value stamp on it and leave at Registration on the day of the sale. These will be sent to you within 2-3 weeks of the completion of the sale. Please put your Seller ID on the front of the envelope for our reference.
- If you think you have lost any items, then please contact nns.chelmsford@nct.org.uk, so that we can check our lost property items.

Labelling Instructions – Important Information

- You will receive **100 general labels** which are to be used to label any items that you wish to sell at the event. Please note that you can only use the labels supplied and we will no longer be accepting home-made labels for additional items. (NB: This has changed from previous years, when we supplied separate labels for toys, clothes etc and accepted additional labels for maternity/nursery items)
- You are more than welcome to **personalise the labels** to make them distinctive.
- Clothing labels must be attached with safety pins (not dressmaker's pins) and toy labels with masking tape or your items will be rejected. To avoid losses, attach labels to clothes not to hangers.
- Pin pieces of outfits securely together. Attach labels to shoes not box. With toys and games please ensure that all loose pieces are firmly taped on or bagged, labelled and attached to the main item.
- If you are selling DS games, please leave these with Reception. The games will then be removed from the boxes and only given to the buyer once they have paid been paid for. This is to try to reduce the risk of the games being stolen from the hall. *Please therefore ensure that these are packaged so that it is easy to remove the card from the box.*
- Please ensure that your labels are fully completed, with clear descriptions, sizes and prices. If prices are missed of the labels, the item(s) will be rejected, as we are unable to phone all individuals to check what they would like to sell the item at.
- If you are selling jigsaws/puzzles, we suggest that you attach a photo to the front of the box, to show that all pieces are there. Spot checks will be carried out and non complete jigsaws/puzzles will be rejected. Items with photos attached, sell better than those without.
- If you are selling an item, that didn't sell at previous sale, please ensure that your remove the old label and only use the one for the current sale. Any items with the wrong labels on, will be rejected from the sale.
- Please see below a list of items we sell and don't sell. Please check this carefully.

Large Item Noticeboard

If you have any large items that you wish to sell or ones that we can't accept at the sale, you can advertise these on our Large Items Noticeboard. You may advertise up to five items on a piece of paper, A5 only, for just £1. Please bring your advertisement and money (correct change if possible) to the Reception Desk on the morning of the sale. Don't forget to put your phone number on the flyers – if you are helping at the sale you can always use a mobile number and have the items in your car!

Additional Information

Helpers: We are always in need of helpers before, during and after the sale. Please contact us at NNShelpers.chelmsford@nct.org.uk if you would like to help. Please put "Volunteer" in the subject heading for our admin purposes. We will then arrange to send you the link to register on-line.

Cakes: If you are able to bake and bring a cake we can sell them with the teas and raise valuable extra funds. Home made cakes always go do well.

Parking: There is ample parking at the school. Proceed to the rear car park for dropping off goods. **PLEASE** park considerately and remember that there are lots of people coming and going delivering their items. **Please do park within the bays and do not block the walkway to the drop off hall.**

Shoppers with disabilities: We can provide a 'personal shopper' or fast-track payment to help you if required

For any further information or questions please contact nns.chelmsford@nct.org.uk.

ITEMS WE SELL - all of which must be good quality and nearly new as it is NOT a jumble sale!

✓ Baby and children's clothes suitable for the season (**we accept child sizes to age 16 but it must have a child age label – ie we don't accept adult size 6 – 10 on the grounds that it would fit a teenager!**). Please note that we do not sell snowsuits/thick coats at the summer sale and no shorts (except uniform), lightweight dresses, jellies etc at the winter sale. Wellies, Doodles and swimwear are acceptable all year.

✓ Children's nightwear, underwear, swimwear, socks, hats, gloves

✓ School uniform, children's dance wear and fancy dress clothes

✓ Wellies, party shoes, Crocs, Doodles, football boots, hiking boots, trainers, plimsolls, dance shoes, slippers, dressing up shoes, padders, baby shoes, pre-walking shoes (both sales), jellies and beach sandals (summer only), winter boots (winter sale only). Please note we do not sell 'proper' shoes or sandals (the kind of fitted shoe designed for school or use on a daily basis).

✓ Nursery equipment, eg cots, high-chairs, potties, cloth nappies, growbags (**on hangers please**), kid's bedding/curtains

✓ Umbrella-folding buggies and umbrella-folding double buggies

✓ Toys, dolls, bikes, ride-ons, games, puzzles, books, DVDs/computer games (not 15/18 certificate)

WE DO NOT SELL AT THE SALE – PLEASE READ CAREFULLY

- * **Maternity Wear** – sorry, but sales are so low in this department that we need to use the space for other things
- * Soft toys – due to limited space, low demand for these products and Hygiene/Health and Safety reasons
- * Anything damaged, soiled, incomplete or not considered of nearly new quality; any adult clothing. Any such items will be rejected and anyone who regularly has rejected items, will not be accepted for future sales.

Due to Health and Safety directives from NCT head office, we cannot sell the following:

- * Baby slings where the baby lies horizontally
- * Cycle and riding helmets
- * Home made clothes – both knitted and tailored
- * Home made toys, including dolls houses, go karts etc.
- * Wheeled baby walkers and doorway bouncers
- * car seats of any kind including booster seats (if you have a seat as part of an umbrella fold travel system, you may attach your contact details to the other items so that the buyer can ask you for the car seat, but the seat must not be displayed at the sale)
- * breast pumps and bottles/teats, including new and used ones
- * Moses basket stands unless they are sold together with the original supplied basket
- * cot mattresses (unless new and sealed)
- * Any toy or piece of nursery equipment that has a mains electrical plug;
- * children's 'proper' shoes and sandals, or any footwear that has moulded to a child's foot shape.
- * Soft toys
- * **Bednest Bedside crib** (Please see <http://www.madeformums.com/reviews/cots-night-time-and-nursery/cots/bednest-alongside-cot/1200.html> for further information)
- * Cosmetics include soap, toothpaste, shampoo, deodorants, perfumes and make up aimed at both adults and children.
- * Children's bicycles, where the saddle height is more than 635mm from the ground with tyres fully inflated

* In addition, for reasons of space, we do not accept any item larger than a cot-bed and prams and pushchairs that don't umbrella fold ie, reduces in height AND width when folded, not just folds flat.